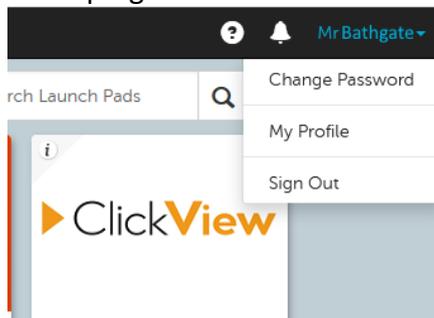


Glow password recovery setup:

1. Log into Glow. On the Launch pad click on drop down arrow next to your name at the top right hand corner.



2. In 'My Profile' > click 'Password recovery' > add your personal email address for password recovery. Click 'Save'

My Profile

Account Details	We will use this email address to send you instructions for resetting your password if you ever fo
Password Recovery	Please enter your password recovery email address to enable password reset for your account.
Linked Accounts	Password Recovery Email Address <input type="text" value="personalemail@gmail.com"/>
Establishment Transfers	<input type="button" value="Save"/>

3. A email will be sent to your personal email mailbox > Click on the link in the email to verify email address.

This is an automated email. Please do not reply to this email.

Verify your email address for password recovery



Dear Mr Name

Action required within 48 hours to verify your email address

We have received a request to use email@gmail.com with the account wlname@glow, which will allow you to reset your RM Unify password in the future if you ever forget it.

To verify this email address click on the link below:

<https://sts.platform.rmunity.com/Account/VerifyEmail/glow?token=97a53ce9-55ca-45a3-aa70-bed490705ca8&hmac=A3FDF09DF3F7BD5DF09DF3F7BD5DF09DF3F7BD5>

If you are unable to click on the link above, then copy and paste it into your web browser. If you did not make this request yourself then you can safely ignore this email, and if you require further assistance then please contact your establishment's RM Unify administrator or IT support team.

Best wishes,
RM Unify

4. Wait for link to open confirming page that it has completed. Click OK

